


**If you are experiencing issues with any oxygen device, please ensure that you are on your back-up oxygen cylinder prior to attempting any troubleshooting. Patients, who experience difficulty breathing or worsening of their medical condition, should contact their physician or 911 immediately.**

*The information provided in this publication is designed for general informational purposes only. It is not intended to be a substitute for professional medical advice, evaluation, diagnosis, services or treatment. You should not use this information to diagnose or treat any health problems or illnesses without consulting your physician. Please consult a doctor with any questions or concerns you might have regarding your medical condition and the urgency with which you may need to seek care for a particular condition.*

Manufacturers user manuals for all devices are available on the manufacturer’s website. Additional information can be accessed at [apria.com/find-product-info/](http://apria.com/find-product-info/).

Product Description	Troubleshooting Questions
<p><b>Nebulizer</b></p>  <p><b>Nebulizer</b>-- A compressor that blows air through tubing connected to a medication cup fitted with a mouthpiece or mask. The air mixes with the medication to form a mist that is inhaled.</p>	<p><b>No Power</b></p> <ul style="list-style-type: none"> <li>• Is the unit turned on?</li> <li>• Can you hear the compressor running?</li> <li>• Is the unit plugged into a working outlet?</li> <li>• Is the outlet controlled by a wall switch?</li> </ul> <p><b>No or Low Flow</b></p> <ul style="list-style-type: none"> <li>• Can you feel air coming out of the port where the tubing connects?</li> <li>• Is it taking longer than usual to complete a treatment? If so, the nebulizer cup is likely worn out and needs to be replaced.</li> <li>• Is the medication cup clean? When was the cup last changed?</li> <li>• Is the filter clean? When was the filter last replaced?</li> </ul> <p><b>Supplies</b></p> <ul style="list-style-type: none"> <li>• Are there additional cups and tubing available?</li> <li>• Do you need to order more cups and tubing? Call Customer Service to place an order for more supplies.</li> </ul>

