



APRIA HEALTHCARE®

Four Ways to Order Your Replacement Sleep Supplies with Apria



Opt-In. If you are currently receiving sleep therapy supplies from Apria, you may have the option to sign up for **Apria's Continuous Sleep Resupply Program.**¹ Once you enroll, you can pre-determine how often you want to receive your replacement sleep supplies and Apria will automatically ship them to you going forward. No follow-up orders needed. To see if you are eligible and to sign up for this option, please complete the Opt-In PAP Resupply Program Enrollment form, available at **apria.com**.



Order Online. Apria has two convenient ways to order sleep supplies when you need them:

Apria.com. If you are currently receiving sleep therapy supplies from Apria, you can log on to the company's **PAP Patient Resupply Portal** and place an order for sleep supplies. The benefit of using this site is that Apria will directly bill your insurance for you. To register, go to: **www.apria.com/papresupply**.

ApriaDirect.com. Apria also has a cash-and-carry retail web site with the latest in sleep supplies and comfort items. Similar to other online retailers, you will need to work with your insurance provider to receive any reimbursement, if applicable.



Call In. Dial **800.436.5657** to use Apria's automated phone system and follow the prompts to place your order. Available 24 hours a day.



Talk to Us. Call **877.265.2426** to speak directly to a live customer service agent. Available Monday – Friday: 7 a.m. to 8 p.m. CST or Saturday: 7 a.m. to 6 p.m. CST.

If you decide not to participate in the Opt-In PAP Resupply Program, you will receive automated calls from Apria to remind you to place your sleep supply order.

1. This PAP Resupply Opt-In Program is not available to all Sleep patients. Patients with certain payors, such as Medicare, Medicaid, Managed Medicaid, or TRICARE, are not eligible.

Apria Recommended Replacement Schedule for Sleep Supplies

Please note that the supplies actually included in your replacement package will be governed by your insurance plan, and may be different than those listed on this schedule.

Every Month	Every 3 Months	Every 6 Months
<ul style="list-style-type: none"> Mask cushions and pillows Disposable filters 	<ul style="list-style-type: none"> Mask (excludes headgear) Tubing (standard or heated) 	<ul style="list-style-type: none"> Headgear and chin straps Humidifier water chamber Non-disposable filters

Medicare Coverage Guidelines for Replacement Sleep Supplies

HCPC	Description	Utilization
A4604	Tubing with integrated heating element	1 per 3 months
A7027	Combination oral/nasal mask	1 per 3 months
A7028	Oral cushion for combination oral/nasal mask, replacement only	2 per 1 month
A7029	Nasal pillows for combination oral/nasal mask, replacement only	2 per 1 month
A7030	Full face mask used with positive airway pressure device	1 per 3 months
A7031	Face mask interface, replacement for full face mask	1 per 1 month
A7032	Cushion for use on nasal mask interface, replacement only	2 per 1 month
A7033	Pillow for use on nasal cannula type interface, replacement only	2 per 1 month
A7034	Nasal interface (mask or cannula type) with or without head strap	1 per 3 months
A7035	Headgear	1 per 6 months
A7036	Chin strap	1 per 6 months
A7037	Tubing	1 per 3 months
A7038	Filter, disposable	2 per 1 month
A7039	Filter, non-disposable	1 per 6 months
A7046	Water chamber for PAP humidifier, replacement	1 per 6 months

Did you know?

- Sleep therapy masks generally last only 3 to 6 months.²
- Even masks that have been cleaned regularly still require replacement.³
- Masks, cushions, pillows and tubing all deteriorate over time, which can compromise fit and cause leaks and discomfort.³
- Headgear and chinstraps get overstretched, which can lead to poor fit and discomfort.³

Remember to replace your sleep supplies regularly. This helps to ensure a good mask seal and reduce the build-up of bacteria, viruses, and/or allergens.⁴

Apria has a wide selection of the latest in sleep supplies to help you achieve your best night's sleep.

2. Manufacturers' replacement recommendations.

3. ResMed, Stay on Track brochure (PN 1016061), November 2014.

4. Alex Horowitz, Sandra Horowitz MD FRCP(C), and Chinhak Chun MD, CPAP Masks are Sources of Microbial Contamination, SleepHealth Centers, Division of Sleep Medicine, Brigham and Women's Hospital, Harvard Medical School, Boston, APSS Poster 2009.