



APRIA HEALTHCARE®

Apria's Statement of Nondiscrimination
Under Section 1557 of the Affordable Care Act

Discrimination is Against the Law.

Apria Healthcare LLC ("Apria") complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Apria does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Apria:

- Provides appropriate aids and services, free of charge, to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides language assistance services, free of charge, to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Ruth Ann Ellison, Vice President Clinical Regulatory Compliance/Corporate Compliance Officer/Civil Rights Coordinator at (949) 639-2000.

If you believe that Apria has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Ruth Ann Ellison, Vice President Clinical Regulatory Compliance / Corporate Compliance Officer/Civil Rights Coordinator, 26220 Enterprise Court, Lake Forest, CA 92630, (949) 639-2000 (phone), (949) 587-0089 (fax), apriacompliancedept@apria.com (email). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Ruth Ann Ellison is available to help you (see also Apria's grievance procedure posted on Apria.com).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.