



Welcome to Apria

We are honored to be helping you on your journey. Apria is here to provide you with the medical equipment and support you need in the place most comfortable: **your home.**



Talk to someone about ventilation and cough therapy:

844.723.7812



To download the V+C manual visit the URL below or scan this QR code:

Apria.com/manual/V+C



About Ventilation and Cough Therapy

Your doctor has prescribed ventilation support with cough therapy to treat your condition. Ventilation support may be ordered non-invasively or invasively, based on your condition and clinical needs. Educational support for your prescribed ventilation therapy is available in the associated patient educational guides by scanning the QR codes to the right:

**Non-Invasive
Ventilation
Education**



**Invasive
Ventilation
Education**



Regular use of Cough Therapy has been demonstrated to improve the ease of expectoration¹, decrease respiratory tract infections², improve quality of life in patients with neuromuscular disease³, and contributed to a positive lifestyle impact⁴. By unifying ventilation and cough into one system, airway clearance is made easy with uninterrupted ventilator support, enhanced patient comfort, and convenience eliminating the need to disconnect circuits between mechanically assisted coughs.

Apria Is Here to Help

Your insurance may require you to use the device for a certain amount of time each day. Apria clinicians are here to help you understand the treatment process during your journey with your ventilation support and cough therapy.

Our licensed practitioners will be contacting you throughout your journey. We also encourage you to call us when you need help with comfort, synchrony, and tolerance of your therapy and device.

For more information on V+C therapy, visit URL below or scan the QR code:

844.723.7812 | **Apria.com/V+C**



EQUIPMENT RETURN

To schedule return of equipment, call **855.371.1220** or go to **Apria.com/Return**

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Apria is committed to safe, quality patient care. We encourage you to report any concerns to your local Apria branch. If your concern is not resolved, please contact the Patient Satisfaction team at **800.260.8808**.

FOR PATIENTS RESIDING IN FLORIDA

The Florida Healthcare Administration requires patients be provided the following information:

- To report a complaint regarding the services you have received, please contact the Florida Healthcare Administration Home Health Care Hotline by calling 888.419.3456.
- To report abuse, neglect, or exploitation, please call 800.962.2873.
- To report suspected Medicaid fraud, please call 888.419.3456.

FOR PATIENTS RESIDING IN MARYLAND

The Maryland Department of Health and Mental Hygiene requires patients be provided the following information:

- Apria is licensed as a residential service agency by the Maryland Department of Health, Office of Health Care Quality. License No: R1114R.
- To report a complaint regarding the services you have received, please contact the Maryland Department of Health Hotline by calling 410.402.8001.
- To report suspected abuse of children or vulnerable adults, call 800.917.7383.

FOR PATIENTS RESIDING IN NORTH CAROLINA

The North Carolina Division of Health Service Regulation requires patients be provided the following information:

- To report a complaint regarding the services you have received, please contact the Division of Health Service Regulation Complaint Hotline by calling 800.624.3004 (toll free within North Carolina) or 919.855.4500.

FOR PATIENTS RESIDING IN WASHINGTON

The Washington State Department of Health requires patients to be provided the following information:

- To report a complaint regarding the services you have received, please contact the Washington State Department of Health Complaint Hotline by calling 360.236.2620 or by visiting its website at www.doh.wa.gov.
- To access a list of licensed providers, visit the Washington State Department of Health website at www.doh.wa.gov.
- To report suspected abuse of children or vulnerable adults, call 866-END-HARM (866.363.4276).

1. Basaran, A. E. , Başaran, A. , Kazlı, T. , Yılmaz Durmuş, S. , Duman, Ö. , Haspolat, Ş. & Bingöl, A. (2023). The Effect of a Mechanical Insufflation-Exsufflation Device on Quality of Life and Hospitalization of Children with Neuromuscular Disorders . Akdeniz Tıp Dergisi, 9 (1), 90-97
2. Veldhoen, E.S.; Verweij-van den Oudenrijn, L.P.; Ros, L.A.; Hulzebos, E.H.; Papazova, D.A.; van der Ent, C.K.; van der Pol, L.W.; Nijman, J.; Wösten-van Asperen, R.M. Effect of mechanical insufflation-exsufflation in children with neuromuscular weakness. *Pediatr. Pulmonol.* 2020, 55, 510-513
3. Moran F.C.E., et al. Lifestyle Implications of Home Mechanical Insufflation-Exsufflation for Children with Neuromuscular Disease and Their Families. *Respiratory Care*; July 2015. Vol 60, No. 7.
4. Moran F.C.E., et al. Lifestyle Implications of Home Mechanical Insufflation-Exsufflation for Children with Neuromuscular Disease and Their Families. *Respiratory Care*; July 2015. Vol 60, No. 7.